

Accessibility Roadmap // RedShelf eReader Platform

Digital product accessibility should be viewed as a journey, not a destination. Therefore, RedShelf is constantly striving to make our products as accessible as possible. To that end, we are transparent about our remediation initiatives via our product-specific Accessibility Roadmaps.

RedShelf eReader is the cornerstone of our student experience. It is regularly reviewed by third-party users with disabilities for accessibility compliance.

The following list of items are currently in our eReader product/development backlog, and is updated as new items are discovered, or existing issues are completed.

Known Issues in Order of Remediation Priority

Priority	Issue Description	Current Status	Disposition	Remediation Timeline	Comments/ Available Workarounds
1	Delete button within the Collaboration submenu can be seen by screen readers when hidden from sighted users.	Closed	Deployed	Completed	Partially Supports from VPAT 2.4 audit Sept 2020 – Criteria 1.1.1
2	The Highlighting function uses a specific keyboard control for screen readers that conflicts with JAWS 2020.	Open	Product Backlog	Included in V7 Redesign for FY 2023 Pending bug ticket with Freedom Scientific	Partially Supports from VPAT 2.4 audit Sept 2020 – Criteria 2.1.1 & 2.4.1 Conflicting JAWS 2021 keyboard shortcut is being remediated for future versions. Currently still operational for VoiceOver with Safari, Narrator with Chrome & Edge, and NVDA with Firefox.
3	The 'Change Page' input for screen readers can place focus to the top of the section, and not the exact page in question.	Open	Product Backlog	Included in V7 Redesign for FY 2023	Partially Supports from VPAT 2.4 audit Sept 2020 – Criteria 1.3.1 Keyboard shortcut (Ctrl + Alt/Opt + /) to announce a screen reader user's current focused position is available.
4	The Collaboration submenu "Subscribe" and "View/Share" notes tabs use form input elements	Open	Product Backlog	Included in V7 Redesign for FY 2023	Partially Supports from VPAT 2.4 audit Sept 2020 – Criteria 4.1.2 Menu will be redesigned to allow for the removal of the form input; however, this feature is still operational with a screen reader.
5	The Read-Aloud function rarely is unable to read certain math-based content.	Open	Product Backlog	MathJax v3.2 is available in our eReader	Partially Supports from VPAT 2.4 audit Sept 2020 – Criteria 4.1.1 Often dependent on proper formatting of publisher content.

Current as of 04/19/2022. If you have questions about this document, or any other aspects of RedShelf Accessibility, please reach out to accessibility@redshelf.com